ergotron®

SECURITY FACT SHEET

TERMINOLOGY

Customer: Individual or organization that owns StyleView® carts.

Cart user: Individual who accesses drawers on carts.

Web user: Individual who accesses the eKinnex for StyleView web interface.

Cart computer: A customer owned computer residing on a cart. The computer is plugged into the cart via USB to allow communication with the cart hardware, such as drawers and the battery.

Cart client: Our software program that runs continuously on a cart computer. This software periodically gathers information from the cart hardware and reports it to eKinnex for StyleView. This software also queries StyleView and configures the cart hardware, such as which cart users are allowed to access drawers.

eKinnex for StyleView: Our software that runs continuously in the cloud. Using a browser, web users can manage/monitor cart users and cart clients.

ABOUT SECURITY

FEATURE	BENEFIT
All network traffic is encrypted (HTTPS).	From passwords and PINs to power and drawer data, your information is protected from prying eyes while traveling across the internet.
Cart client installer is digitally signed.	Before installation, IT staff can verify that a cart client executable was authored by us and has not been maliciously modified.
Cart client is audited by an independent third-party.	Security experts have analyzed and tested our cart client, ensuring your organization can remain confident about the security of its computer systems.
Two-step verification is enforced for all web users when signing into **StyleView.**	Even if your password is compromised, an attacker needs access to your e-mail account in order to get the random six-digit code required for the second step of authentication.
All **StyleView** sign in activity is logged and monitored.	Our proactive approach stops threats before they can impact your cart fleet.
There are three tiers of web user permissions.	Follow the principle of least privilege for further security.
Web user passwords are hashed using modern cryptography and never stored in plain text.	In the unlikely event that our systems are compromised, all web users' passwords will be indecipherable. This is important in preventing other systems from being infiltrated, because people often reuse the same password across multiple systems.
StyleView runs on cloud infrastructure that has the following certifications: ISO 27001 SOC 1 and SOC 2/SSAE 16/ISAE 3402 (Previously SAS 70 Type II) PCI Level 1 FISMA Moderate Sarbanes-Oxley (SOX)	Don't fear the cloud! Immense precautions are taken to ensure the security of our critical systems, and these measures are continuously reviewed and improved.

eKinnex for StyleView software does not directly interact with any patient information like electronic medical records. While HIPAA requirements do not apply, the software likely operates on machines that handle this information so we are committed to maintaining data security best practices.